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| **105-1生產與服務管理** |
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| 課程代碼 | P1EM020005  | 開課系所 | 高階經營管理碩士在職專班  |
| 授課教師 | 蕭瑞民  | 上課時間 | 608,609,60A  |
| 中文課名 | 生產與服務管理  | 上課地點 | 教801  |
| 英文課名 | Production and Services Management  |
| 教授班名稱 | PEM-高階經營管理碩士在職專班2   |
| 開課期限 | 0  | 學分 | 3  | 時數 | 3  |
| 課程類別 | 一般  | 人數上限 | 55  | 選課類別 | 必修  |
| 課程內涵 | 一般課程  | 人數下限 | 5  | 是否校外實習 | 否  |
| 全英語課程 | 否  | 寒暑期課程 | 否  | 遠距教學課程 | 否  |
| 選課人數 | 16(此人數為查詢當下的人數，不一定等於現在即時加退選的人數，僅供參考) |
| 備註 |   |
| 合授教師姓名 |   |
| 核心能力雷達圖 |  | R1：管理決策能力(0)R2：領導能力(0)R3：國際化能力(0)R4：創新能力(0)R5：團隊合作與專業倫理(0) |
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| 課程綱要 |
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| 教學目的Objective | 中 文 | 讓學生學習如何有效地運用生產資源及學習資源轉換成產品或服務時之一連串管理活動，組織、計劃、控制、生產、服務。  |
| English |   |
| 先修科目Prerequisite | 中 文 |   |
| English |   |
| 教科書目Textbooks |

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| 順序編號 | 書名 | 作者 | 出版社 | ISBN | 出版年 |
|   | 自編講義  | 蕭瑞民  |   |   |   |

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| 參考用書Reference books |

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| 順序編號 | 書名 | 作者 | 出版社 | ISBN | 出版年 |

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| 上課方式Teaching Method | 中 文 | 1.堂授2.案例研討 3.業界參訪   |
| English |   |
| 課程進度Syllabus | 中 文 |

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| 1 | 生產與服務管理導論  |
| 2 | 競爭力、生產力和策略  |
| 3 | 預測技術  |
| 4 | 產品與服務設計  |
| 5 | 產品與服務之策略性產能規劃/參訪  |
| 6 | 製程選擇與設施佈置  |
| 7 | 工作設計與衡量  |
| 8 | 地點規劃與分析  |
| 9 | 期中考  |
| 10 | 產品品質管理  |
| 11 | 服務品質與設計  |
| 12 | 總體規劃與主排程/參訪  |
| 13 | MRP與ERP之生產哲學  |
| 14 | JIT與精實作業  |
| 15 | 存貨管理  |
| 16 | 供應鏈管理  |
| 17 | 專案管理  |
| 18 | 期末考  |

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| English |

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| 考試及成績計算方式Evaluation | 中 文 | 期中考30%期未報告30%平時表現及作業40%  |
| English |   |
| 參考網址http:// |   |
| 備考： |  |

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| https://acade.niu.edu.tw/NIUData/NIU1/images/index_tb7.jpg |  |